

Welcome to your new apartment! We're very excited that you have chosen our community to call home. To ensure that you have a pleasant rental experience, we have a few helpful tips for you.

We often have people ask about their central heating and air units. Your apartment is equipped with an electric heat pump. The most efficient way to use this is to decide what temperature is a comfortable temperature for you, set your thermostat to that temperature on AUTO. This will cause the unit to kick on and off as necessary to maintain that temperature. In the winter, though the air coming directly out of the vent may feel cool, the overall effect WILL heat up your apartment. To ensure that your unit runs properly and efficiently, it is absolutely necessary that you change your filter regularly. We recommend that you change it every month, but at the very least, you should change them every 3 months. We have these filters available to you in our office.

Occasionally, we have had people complain about the growth of mold and mildew in their apartment. Mold grows in everyone's home, usually in damp areas like the bathroom, kitchen, and even your windows. It's virtually impossible to prevent mold spores from entering your home. However, you can take steps in your home to help control the issue. The most important thing you can do is control the amount of moisture in your apartment. This includes simple actions such as running the vent in your bathroom during and after showers, avoiding extreme temperatures in your apartment, using your ceiling fans, and especially wiping up any moisture that forms in your windows. If you would like more information regarding this, we have brochures available to you in the office.

You may have noticed that many of your neighbors enjoy the use of grills. We want you to feel comfortable here and to enjoy those same luxuries. However, we ask that you keep in the mind the fact that your fun backyard barbeque has the potential to turn hazardous. Grills must be pulled at least 15 to 20 feet from the building when in use. They are in no circumstances to be used on the covered balconies. We also ask that you use caution when storing your grill. You are responsible for ANY damages caused by the grill. For further information on the use of your grill, please come to the office for a grilling safety brochure.

Though it is not a common problem with our apartments, during the coldest days of winter, there is a possibility of your pipes freezing. However, there are measures you can take to prevent that from occurring. Keep an eye on the weather, when they're predicting temperatures in the 20's or below, you should keep a trickle of water flowing from all of your faucets at all times until the temperature rises to above 30. If you are planning to go out of town, we still recommend that if there's really cold weather in the forecast that you leave your water trickling, and we also recommend that you leave the cabinet doors open around your pipes to let the warm air circulate. It is also necessary that you keep the temperature in your apartment at least 55 to 60 degrees.

When it comes to mail, most of us don't think that it entails anything more than the regular coming and going. However, there are many rules and regulations that the US Postal Service must adhere to that affect you. First of all, when giving your address, make sure that you give you building and apartment number. The post office does NOT recognize the box number that we assign you. Also, make sure that you put your change of address in at least one week in advance of moving to make sure that your mail can be forwarded promptly! (Temporary changes are available at the Post Office for students going home for the summer.) Without a proper change of address form, your mail will be returned to the sender. Make sure that you check your mail regularly! If mail is left in the mailbox for more than 10 days, it will be returned to the post office. If you are planning on being out of town for an extended period, you should have a "hold" put on your mail. You can simply pick up that mail at the post office and then have your mail delivered again as usual.

We want our neighborhoods to be as safe and well-lit as possible. To maintain these lights, we need your help reporting outages. If you notice that any of the street lights or flood lights located between the buildings are out, please notify us as soon as possible so that we can correct the situation. You can leave us a message if it is after hours; just simply leave as much detail as to the location of the light as possible.